
Complaints

Complaints and concerns for which other resolution channels are provided shall be directed through those channels. If the presiding officer determines that a person has not attempted to solve a matter administratively, the person shall be directed to the appropriate policy for attempted resolution before bringing the matter to the Board.

Employee
Complaints

Complaints or grievances by employees shall be considered in accordance with DGBA.

Student Complaints

Complaints or grievances by students or parents shall be considered in accordance with FC.

Complaints from
Others

Complaints or grievances by member school districts or the general public, including but not limited to, complaints regarding ESC officers or personnel, shall be referred to and considered in accordance with EF.

**Audience
Participation**

A request to address the Board shall be made in writing to the Executive Director's office on a form provided by the ESC not later than the third ESC business day prior to the Board meeting. The request, at a minimum, shall include the person's name, address, telephone number, and the subject matter to be presented. The presiding officer may determine whether speakers who did not register, or who registered late, shall be heard and whether persons asking to testify as a substitute for a registered speaker may do so.

Public participation shall be limited to the time allotted for such purpose but in no event shall the agenda item "Open Forum" exceed 30 minutes in length. The audience shall not enter into discussion or debate on matters being considered by the Board, unless recognized by the presiding officer. No presentation shall exceed three minutes. Delegations of more than three persons shall appoint one person to present their views before the Board.

Any person wishing to distribute handouts to the Board or audience shall do so before or after the meeting, but not during the meeting.

Board's Response

Specific factual information or recitation of existing policy may be furnished in response to inquiries, but the Board shall not deliberate or decide regarding any subject that is not included on the agenda posted with notice of the meeting.

Disruption

The Board shall not tolerate disruption of the meeting by members of the public. If, after at least one warning from the presiding officer, any person continues to disrupt the meeting by his or her words or actions, the presiding officer shall request assistance from law enforcement officials to have the person removed from the meeting.